

À la Carte

The list of services is not exhaustive. Contact us to tailor our offering to your needs!

	SMALL [*]	MEDIUM [*]	LARGE [*]
◆ DEPLOYMENT & MAINTENANCE			
Quick diagnostic & flash audit			
Health Check - Pre-upgrade	3d ^{**}	5d ^{**}	
Complete infrastructure review - recommendations report included!			
Upgrade Assistance	3d ^{**}	5d ^{**}	
Full infrastructure upgrade support.			
Upgrade Assistance - Premium Solution	3d ^{**}	5d ^{**}	
Premium application upgrade support (ITSI, ES, SOAR).			
Feature Addition	1-3d ^{**}	3-5d ^{**}	Contact us
Integration of a new feature (WLM, encryption, SSO, ITSI, ES...).			
Cluster Setup	1-3d ^{**}	3-6d ^{**}	
Indexer or SH cluster integration (single-site or multi-site).			
Cloud Migration	Xd	Xd	
On-prem to cloud migration support.			
◆ DATA OPTIMIZATION & ALERTING			
Improving the use of your data and alerts			
Data Addition	1d ^{**}	1-2d ^{**}	
Integration of new data sources (1 to 5).			
Data Parsing	1-2d ^{**}	Xd	
Parsing assistance (Great 8, field extraction, REGEX, anonymisation...) (1 to 5).			
Complex SPL Queries	1d ^{**}	2-3d ^{**}	Contact us
Creation of complex queries (1 to 4).			
Dashboards & Reports	1-2d ^{**}	Xd	
Custom dashboard and report creation (1 to 3).			
Alerting	2-3d ^{**}	Xd	
Alert implementation and optimisation (1 to 5).			
◆ EXPERT ADVICE			
An expert at your disposal to answer your questions			
Support best-practices			Contact us
Half-day or full-day session to answer all your questions!			
[*] Small: ≤100 GB Medium: between 100 and 500 GB Large: >500 GB			
^{**} This estimate may be adjusted depending on the complexity of your infrastructure.			